

## **ETERNAL ASSETS MANAGEMENT SDN. BHD. TERMS & CONDITION**

"EAM" or "we" or "us" or "our" means RED DRAGON TECHNOLOGY SDN BHD (Company No. 1250780-V) Thank you for downloading the EAM Application. The EAM application is an application service as referred to in these Terms and Conditions. When you download the Application, you acknowledge and agree that you have read carefully, understand, accept and agree to all Terms and Conditions that will apply as an agreement between you and EAM, along with EAM partners who are members of this Application Service. PLEASE READ AND UNDERSTAND OUR TERMS AND CONDITIONS CAREFULLY BEFORE DOWNLOADING THE APPLICATION OR USING OUR SERVICES FOR THE FIRST TIME. The services available to you on the EAM Application are very diverse, so we must include or apply additional Terms and Conditions for certain services, where these additional requirements are part of our Services and will be subject to and bound by these Terms and Conditions. We reserve the right to change, add, reduce, change, adjust and / or modify the Terms and Conditions (whether in part or in full, for that you are required to read the Terms and Conditions from the website above or through the Application from time to time). These Terms and Conditions apply to you or to the Transaction or to the use of the Service by or through your Account wherever you are,

### **DEFINITION**

1. "EAM" is this application that you download (download) so that you enter this page or these Terms and Conditions, which are currently known by the brand, name, logo and / or sign known as " EAM " or brand, name, logos and / or other marks.
2. "Account" or "Your Account" means specific identification made in EAM based on your registration request.
3. "Data" means any data, information and / or information in any form from time to time (including when you download (download) the Application) you submit to Us / Service Provider or that you specify or submit in, on or through Application.
4. "EAM" or "we" or "us" or "our" means RED DRAGON TECHNOLOGY SDN BHD (Company No. 1250780-V)
5. "Services" means any services, programs, services, products, features, systems, facilities and / or services provided and / or offered in or through the Application.
6. "Customer Service (EAM Whatsapp/WeChat/e-mail)" is the function of the customer service center for customers who can be contacted via text message and / or email.
7. " EAM" is an electronic system (platform) developed by Red Dragon Technology Sdn Bhd.
8. " EAM" users" are users of EAM Application.

9. "Terms and Conditions" means these Terms and Conditions and any changes, additions, changes, adjustments and / or modifications made from time to time.

10. "Transaction" means all transactions, activities, activities and / or actions carried out in or through the Application, Account and / or Security Code including the use of the Service or certain features in the Service or Application.

## **BRIEF GUIDE**

The EAM application is a software application where all the instructions you do will come from a mobile application or online. You will be asked to authorize instructions by using different types of security information (eg Security Code, user name, password) if needed. After authorizing, EAM will carry out the instructions according to your orders, you are required to ensure that you do not share your security information with other parties. EAM ensures that the confidentiality and security of the personal information you provide is well maintained. We will use your data in accordance with applicable regulations. You can contact us for any information through our email [waihung.loo@eternal-assets.com](mailto:waihung.loo@eternal-assets.com).

## **EAM SERVICES**

1.1 View, storage, execute your Will.

## **2. EAM RIGHTS**

2.1 EAM reserves the right to make any alteration or changes to the Service, or any part thereof, or suspend or terminate the Service or any part thereof without prior notice and EAM shall not be liable for any loss or inconvenience to you resulting therefrom.

2.2 EAM reserves the right at its absolute discretion, from time to time, to vary, add to or otherwise amend these Terms and Conditions.

2.3 Unless otherwise notified by you, you agree that EAM may send you notifications relating to promotional and marketing activities from time to time. You may opt out from receiving any promotional or marketing messages from EAM by unsubscribing via email or contacting customer service.

2.4 EAM may extract any details or personal information or any other data from you which is required to be used as evidence in court and/or when necessary in the event of a suspected and or proven misuse of the Service.

2.5 EAM may run campaigns/contest or promotions in relation to the Service as may be notified to you from time to time. You agree that your participation in such campaign/contest/promotion shall be subject to the specific terms conditions of such campaign/contest/promotion.

2.6 You agree that by using the Services, you are giving consent to EAM that the information collected by EAM from you ("Personal Information") will be used and/or disclosed in accordance to

our Privacy Policy as posted on our website and Personal Data Protection Act 2010. You are advised to read our Privacy Policy to understand your rights with regards to your Personal Information.

2.7 EAM may request for additional information or documentation at any time and for any reason, including but not limited to confirming your identity, age and/or to confirm your bank details or debit, credit, prepaid facilities, for example, cards which you have registered with EAM. You agree that you will provide such information and/or documentation promptly to EAM upon request. If you do not provide such information and/or documentation promptly, EAM may, without any liability to you, either limit your use of the Services or suspend or close your Account.

#### **OTHER PROVISIONS**

For any issues related to Transactions, Services and / or Accounts, you can request assistance on or from the Contact Center or EAM Customer Service at [waihung.loo@eternal-assets.com](mailto:waihung.loo@eternal-assets.com) . You hereby release us from all claims relating to the conduct of all of our actions based on the power, authority and / or rights that you provide to us in or based on the terms and conditions or the exercise of our rights or authority under these terms and conditions.